

StreetBeat Privacy Policy

Introduction

We (SERVICE ONE Mutual Limited) manage the StreetBeat platform and collect your personal information for the purpose of processing your registration on the site and tracking your fundraising and exercise progress.

The information you provide us and/or that we upload to our system on your behalf will be used by us primarily to:

- engage with you effectively, including informing you of your progress, responding to your enquiries, communicating with you, and providing you with information you have requested;
- provide you with other information (including news and event information);
- improve and enhance your experience as a community fundraiser for us; and
- deliver the functionality of and provide us with support in using our system, and assist our software to function.

The personal information we collect includes your name, telephone number, email address and age group details. We also use this information to process your donations and transactions, to improve our website and services and to conduct research and analysis. Our website may use cookies and similar tracking technologies to enhance the user experience. You can manage your cookie preferences through your browser settings.

Funraisin platform

The online fundraising platform we use is created by Funraisin.co. By entering your details onto the StreetBeat site you acknowledge that we will use this system to collect, store and use that information. We encourage you to read and review the Funraisin Privacy Policy which will help you understand how Funraisin manages the personal information you provide to it through your use of our system.

<https://www.funraisin.co/privacy-policy>

Use and disclosure of your personal information

We will not use or disclose your personal information except when you have authorised us to do so, as provided in this privacy policy, or otherwise required or permitted by law. We treat your personal information as confidential and only disclose it to others where necessary. We are unlikely to disclose your personal information to any organisation overseas. But where we do so we will either take reasonable steps to ensure that it complies with Australian privacy laws or we will seek your consent to the disclosure.

Access to and correction of your personal information

You have the right to access, request correction, request deletion and withdraw consent to our use of your personal information. You may also lodge a complaint if you think your information has been mishandled. You can exercise these rights by contacting us using the details below.

Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website with the updated effective date.

Contact

If you have any questions about this privacy statement, please contact us at admin@serviceone.com.au or write to us at 75 Denison St, Deakin, ACT 2600.

Published 29 November 2024